



Insurance Philosophy

Our practice understands that patients rely on their dental insurance plan to lower the cost of dental services. To help you maximize your benefits we have made the following commitments:

We agree to use current ADA codes and honestly report dates of services

We agree to counsel our patients about how insurance can assist them and inform them of any plan limitations.

We agree to bill the insurance company within 24 hours of service rendered.

We agree to verify coverage upon your first visit and to update verification every six months for as long as you are a patient with us.

We agree to do everything in our power to obtain the most accurate coverage information.

We ask in return for the following commitments on your part:

Know that informing us of any change in your choice of insurance plans is your responsibility and must be done prior to your next appointment.

Know that verification is not a guarantee of benefits and that on rare occasions we receive incorrect information from insurance representatives.

Know that our follow up process is limited only to rebilling insurance companies.

Know that you are responsible for your deductible and the portion we ESTIMATE that your insurance does not cover on the date of your office visit. We may need to bill you later for any residual balance that insurance does not cover.

Know your benefits and read your explanation of benefits that you receive in the mail.

Know that it is your responsibility to call your insurance company if you believe that an error has occurred in the payment of your claim. Only after you have called them will we be able to assist you.

Feel free to address any concerns you might have with our financial coordinator. We are dedicated to making your visit with us a pleasant one.

I have read and understand this insurance policy and I agree to these terms.

Signature

Date